



# MACOMB COUNTY HEALTH DEPARTMENT

## Mount Clemens Health Center

43525 Elizabeth Road ♦ Mount Clemens, Michigan 48043

PHONE: 586-469-5235 FAX: 586-469-5885

[www.macombgov.org/publichealth](http://www.macombgov.org/publichealth)

Mark A. Hackel  
County Executive

William J. Ridella, M.P.H., M.B.A.  
Director/Health Officer

Kevin P. Lokar, M.D.  
Medical Director

April 29, 2019

MEMO: MACOMB COUNTY RESIDENTS, CUSTOMERS OF THE MACOMB COUNTY HEALTH DEPARTMENT AND OTHER INTERESTED INDIVIDUALS

FROM:  WILLIAM J. RIDELLA, MPH, MBA  
DIRECTOR/HEALTH OFFICER

SUBJECT: CALLER ID SPOOFING – MACOMB COUNTY HEALTH DEPARTMENT

Over the past few months, the Macomb County Health Department has come to learn of instances where individuals are falsely using our telephone number so it appears on a caller ID that the Macomb County Health Department is calling. When in fact, they are trying to obtain Medicare or other sensitive information from unsuspecting individuals. This type of fraudulent activity is called *Caller ID Spoofing*.

The Macomb County Health Department does not randomly query patients for personal information such as Social Security Numbers or Medicare insurance information over the telephone.

If you receive a random call requesting Medicare or other sensitive financial information appearing to be from Macomb County Health Department on your Caller ID, please do not provide it.

The Federal Communications Commission provides useful information on Caller ID Spoofing available at this website <https://www.fcc.gov/consumers/guides/spoofing-and-caller-id> and a helpful guide for consumers found here [https://www.fcc.gov/sites/default/files/caller\\_id\\_spoofing.pdf](https://www.fcc.gov/sites/default/files/caller_id_spoofing.pdf)