Macomb County Health Department Scorecards

The Macomb County Health Department is utilizing Clear Impact Scorecard™ for internal performance management and alignment with population health goals. In the first quarter of 2017, “public health scorecards” will be posted on the MCHD web page. These scorecards will track population health indicators (i.e. infant mortality) along with program efforts (for example: number of home visits to at-risk moms and babies) to turn the curve on these indicators. Clear Impact Scorecard™ can be navigated to view data in real time. Each MCHD division will also have an internal scorecard that will be the first step in consolidating program reporting.

Currently, at a minimum, 12 public health scorecards scorecards are being populated with data. Scorecards are set up in layers. The upper most layer is an “OUTCOME” – a goal or result that reflects improved population health. Outcomes are typical wide-ranging – “Women and infants are healthy.” Immediately below Outcomes are “INDICATORS”. Indicators are measurements that help quantify the achievement of a result. These are measureable and specific – “Infant mortality rate in Macomb County.” The second tier of the scorecard is program or performance accountability. “PERFORMANCE MEASURES” track MCHD program efforts to improve the indicator and reach the desired Outcome “PHN home visits to at-riskmoms and babies”.

For 2017, the Office of Planning and Quality Assurance will set up the scorecards and begin input of indicator and performance measure data based on program measures currently tracked in monthly reports.

**Scorecard Navigation**

By using the blue “slider” that is located beneath the scorecard’s name, you can determine how much information is displayed in your browser window.
Moving the slider further to the right displays more information on a given indicator or program.

While on the scorecard you can click on the Outcome, Indicators, Program names or Performance Measures to display information specific to that scorecard element.
Additionally, users can hover over the scorecard elements to view more information about that particular element.