April 29, 2019

MEMO: MACOMB COUNTY RESIDENTS, CUSTOMERS OF THE MACOMB COUNTY HEALTH DEPARTMENT AND OTHER INTERESTED INDIVIDUALS

FROM: WILLIAM J. RIDELLA, MPH, MBA
DIRECTOR/HEALTH OFFICER

SUBJECT: CALLER ID SPOOFING – MACOMB COUNTY HEALTH DEPARTMENT

Over the past few months, the Macomb County Health Department has come to learn of instances where individuals are falsely using our telephone number so it appears on a caller ID that the Macomb County Health Department is calling. When in fact, they are trying to obtain Medicare or other sensitive information from unsuspecting individuals. This type of fraudulent activity is called Caller ID Spoofing.

The Macomb County Health Department does not randomly query patients for personal information such as Social Security Numbers or Medicare insurance information over the telephone.

If you receive a random call requesting Medicare or other sensitive financial information appearing to be from Macomb County Health Department on your Caller ID, please do not provide it.